

# Rolling Booking Scheme

FOR GROUP ORGANISERS

We hope you enjoyed your recent stay with us at Whitemoor Lakes Activity Centre. As the number of returning groups to the centre grows year on year, and with new schools and organisations also seeking suitable dates in our calendar, availability during peak times has become increasingly limited. This is particularly true for trips scheduled from Wednesday to Friday.

We have always endeavoured to accommodate returning groups with their preferred dates for the following year. This ensures that our regular schools don't miss out on their annual visit, which has become a cherished tradition on the school's calendar. Many students eagerly anticipate their trip to Whitemoor Lakes, especially if older siblings have shared their experiences.

Groups and schools are now booking dates further ahead, with requests currently being made as far in advance as the 2028/2029 season. To facilitate future bookings, we are introducing our **Rolling Booking Scheme**.

For regular visitors who are keen to secure their preferred trip dates, we offer the opportunity to reserve dates for multiple years with a small holding deposit. We ask that you submit a completed booking form, and we will issue a holding deposit for just £10.00 + VAT per child, based on your booking form minimum numbers.

Following your current year's visit, we will send an invoice for the balance of the £25.00 + VAT deposit for the next booking. Please note, based on your final confirmed number of attendees, your trip balance will need to be paid at least 4 weeks before your arrival date.

Please note that deposits are **non-refundable** in line with our standard terms and conditions.

This process allows you to reserve multiple trip dates in advance, giving you peace of mind that your ideal dates are secured without significantly impacting your school's finances.

We understand that each year's visit demands considerable preparation for staff. From 2025 onwards, we aim to simplify the booking process for subsequent years by enabling pre-bookings for your preferred dates under our **Rolling Booking Scheme**.

Please remember that each local authority operates under different term dates, exam schedules, inset/transition days, and leavers' events. We kindly ask you to cross-check your preferred dates with these schedules, as changing your booking after confirmation may not be feasible.

We look forward to welcoming you back to Whitemoor Lakes!



Your Team from Whitemoor Lakes

MORE INFORMATION ON REVERSE





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### Frequently Asked Questions

**Q: We don't know how many pupils will sign up for next year's event as parents/guardians haven't been contacted to gauge uptake yet.**

A: There's no need to provide exact numbers this far in advance. We're happy to accept a booking based on your minimum expected numbers, along with an indication of your maximum numbers, ensuring no more than a 12-pupil difference between the two figures.

**Q: We don't mind which dates we visit, so why should we commit over a year in advance of the trip dates?**

A: By committing early, you secure your preferred dates during peak times, and you also lock in the current advertised price for your visit.

**Q: Can we reserve more than one booking in advance?**

A: Absolutely! We are happy to arrange multiple visits for future years under our Rolling Booking Scheme. By doing so, you not only ensure your preferred dates but also benefit from a low holding deposit for each of the bookings.

We are dedicated to providing a seamless and stress-free booking process before your exciting residential trip. Our ultimate aim is for every child to enjoy the thrilling activities we offer and leave Whitemoor Lakes with memories to treasure for a lifetime. Should you have any questions or wish to discuss your visits further, please don't hesitate to get in touch—we're here to help.

**Q: What will happen if we can't use the Rolling Booking Scheme? Will we still be guaranteed a space?**

A: We will do our utmost to reserve a space for your group. However, your preferred or usual dates may not be available. If your chosen month is fully booked, your group may be placed on the waiting list.

