

# Risk & Operational Assessment Activities / **Problem Solving**

Next Review: Dec 2025

Centre: Whitemoor Lakes	Assessed By: Nicola Whiting (Chief instructor) Robin Jones (Senior Instructor) Chris Browning (senior instructor) Luke Austin (senior instructor) Alex Jones (Senior Instructor)	ASSESSED	ASSESSED	ASSESSED	
		Nov 2013	Nov 2017	April 2022	
		Nov 2014	Nov 2018	March 2023	
		Nov 2015	Nov 2019	Dec 2023	
		Nov 2016	April 2021	Dec 2024	

Overview /  
 This activity is designed to develop social skills through teamwork, communication and relationship building. Groups are supervised using a variety of both purpose-built elements made by JM Adventure and initiative style games of different levels of skill and abilities. Appropriate personal protective equipment is worn during the session. Training and assessment is in-house. Equipment is regularly checked and maintained. Preferred Staff ratio 1:12+1 or 1:16 (under exceptional circumstances with consent from the group leader)

STEP ONE	STEP TWO	STEP THREE	STEP FOUR	STEP FIVE
	List groups of people who are at risk from the hazards you have identified:	List the Control Measures for the identified risks:	Identify any residual risk remaining after the control measures have been put in place:	Identify any benefits that may result from exposure to the perceived and residual risk for participants:
<b>Falling / slips &amp; trips</b>	Instructors Guests Public.	In House Training Emergency procedures First aider always present First aid & near miss forms Advised to wear long sleeves and trousers that cover the knees. Correct spotting and shown how to hold hands. (no linked fingers) Helmets to be worn	With the nature of this activity, small bumps and bruises can be inevitable.	Most clients will not have experienced these challenges before.

<b>Incorrect use/ Misuse of equipment</b>	Instructors Guests Public	Safe Working practice Session guide Equipment safety checks Personal protective equipment Group leader responsibilities. Correct spotting and shown how to hold hands. (no linked fingers)	Potential of guests not adhering to the safety brief.	Equipment could be completely fenced off and locked or access to outside areas could be refused however this would have a negative aesthetic impact on the environment and prevent use of outside areas for recreation.
<b>Unauthorized access to equipment</b>	Public Guests	Staff use authorisation procedure "No Access" signs Fence and gates around area	Misuse of equipment by outside parties/ trespassers.	Equipment could be completely fenced off and locked or access to outside areas could be refused however this would have a negative aesthetic impact on the environment and prevent use of outside areas for recreation.
<b>Rope Burns</b>	Instructors Guests	Emergency procedures First aider always present First aid & near miss forms Advised to wear long sleeves and trousers that cover the knees	Potential of guests not adhering to the safety brief.	
<b>Splinters</b>	Instructors Guests	Emergency procedures First aider always present First aid & near miss forms Advised to wear long sleeves and trousers that cover the knees	Potential of guests not adhering to the safety brief.	
<b>Cold/Heat/weather</b>	Instructors Guests	Centre is within 200m of the north shore Adequate clothing for the environment, survival shelters available if needed. First aid and near miss forms.	Weather-wind and/or rain/Sun/lightning	Exposure to cold/heat and inclement weather has proven positive developmental effects and teaches people about their limitations.